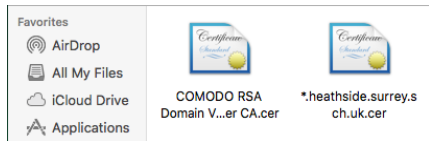


# Citrix XenDesktop – Installing the ‘Citrix Receiver’ (Mac)

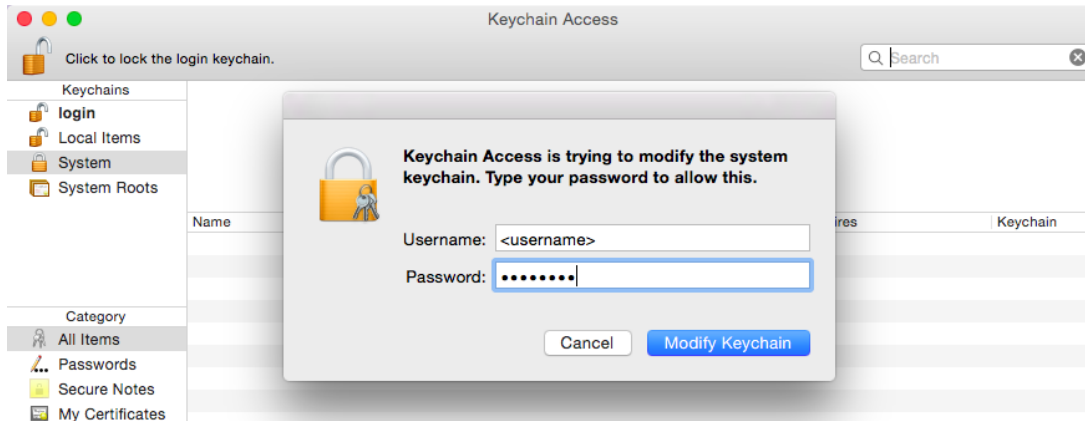
**!! IMPORTANT !!**

Before you can start using Citrix remote access on a Mac OS X device, you must install two SSL certificates. Click [here](#) to download them.

The certificates you just downloaded are bundled together inside a zip folder, so the first thing to do is extract/unzip them. You should be able to achieve this by simply double-clicking the zip folder.



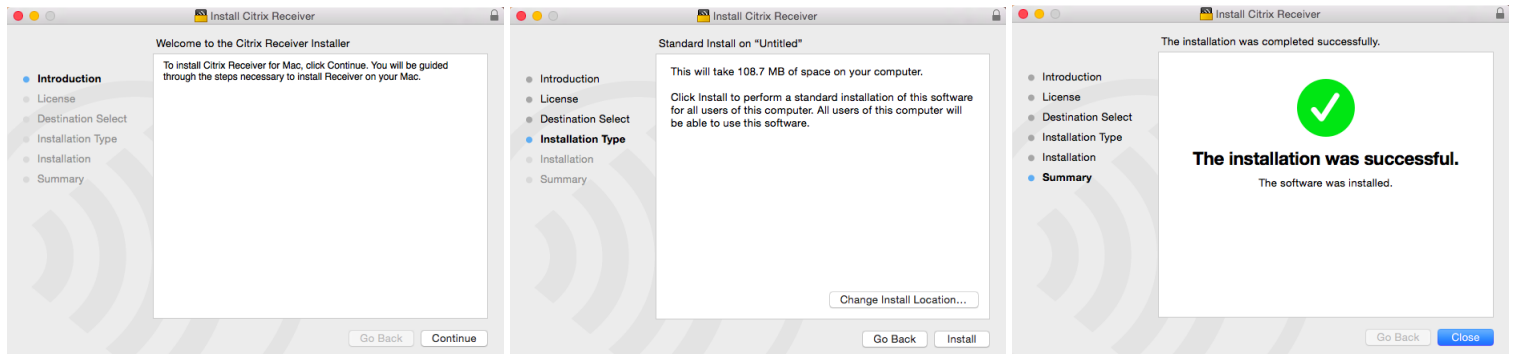
Once extracted, double-click the certificate named **COMODO RSA Domain Validation Secure Server CA** to open the Keychain Access window shown below. If you are asked *where* to install the security certificate, select ‘System’. You may need administrative permissions to perform this action, so ensure you provide the necessary credentials if the prompt pops up and click ‘Modify Keychain’ to commit the change.



Now do the same but with the second certificate called **STAR\_heathside\_surrey\_sch\_uk**.

After the certificates have been installed, go to <http://receiver.citrix.com> and click the big blue download button for Mac. Run the downloaded PKG file and begin the installation.

The installation process is pretty straightforward. When the installer has finished, click the ‘Add Account’ button.



Enter **your email address, <username>@heathside.surrey.sch.uk** and continue, then enter your school username and password to log into Citrix Receiver. If asked anywhere for the ‘domain’, enter **HEATHSIDE**.

Below is an example of the Citrix Receiver window after logging in. Using the Citrix Receiver saves having to browse to the website and running applications/desktops inside Google Chrome.

